

## Adapting your Home

If you have had an Occupational Therapist (OT) assess your needs, and they have made written recommendations to Habinteg, you may be eligible to have your home adapted.



## What is the process?

If you have had an Occupational Therapist (OT) assess your needs, and they have made written recommendations to Habinteg, you may be eligible to have your home adapted.

Your Housing Manager will assess the OT recommendations to determine the most appropriate course of action to address your needs. This may be the offer of transferring to more suitable property or adapting your home.

Depending on the work involved, the Association may require a technical survey of your home to make sure that the requested work is feasible. As your adaptation is funded by the Department for Social Development, from public funds, the Association will produce sketch plans of the proposed work, based on the most cost efficient solution, to meet your needs. The Association will write to you and advise of the consultant that has been appointed to survey your property.

Once the Association is satisfied that the required work is feasible, the Association will forward plans for your OT approval. On receipt of your OT approval that the plans meet your needs, the Association will then apply for Planning Permission and / or Building Control, if applicable.

When all required statutory approvals have been received, the Association will seek prices from contractors to carry out the work. The Association will write to you and advise you of those contractors who have been asked to price the work and who may call with you to inspect your property. The Association will then write to you and advise which contractor has been successful and been awarded your work. The contractor should contact you within an agreed time to discuss the work, start date and how long the work will take.

If any unexpected problems arise during the work, the Association's Adaptation Service should be immediately made aware of the situation to discuss with you how to best address the situation.

On completion, the Association will inspect the work to ensure that it has been completed satisfactorily. The OT will be advised that work has been completed.

## How long does the process take?

Due to the tailored nature of work to address individual needs, it is difficult to give a specific length of time for adaptations. The Association will advise tenants on the timescales associated with their adaptation work and will update them accordingly. If you require further information or have questions relating to adaptations, please contact us.



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