



Habinteg
Housing Association (Ulster) Ltd

PROPERTY SAFETY INSPECTIONS



We have a **legal** and **regulatory** responsibility to undertake **servicing & safety checks** to ensure that the systems in your home **remain safe** to use and **perform efficiently**.

Gas Service: Every 12 months

Oil Service: Every 12 months

Electrical Safety: Every 5 years

ACCESS: It is a condition of your Tenancy Agreement that you allow us to complete these checks, to ensure that your gas or oil appliances and electrical systems are working safely, to keep you, your family and your neighbours safe.

- **Safety checks are free of charge and could save your life.**
- **Our contractors will make an appointment with you. If it is not suitable, or you have specific needs, please contact us before the date for a more convenient appointment.**
- **If our contractor is unable to gain access, you will receive a letter with contact numbers to arrange another appointment. Alternatively, where applicable, speak to your Community Assistant to make arrangements.**
- **Repeated 'no access' visits cost time and money, and may result in you being charged for these.**
- **Repeated failure to provide access is a breach of the Tenancy Agreement and may result in legal action.**

The health and safety of our tenants is a priority for us. We encourage you to assist in providing access when required.

YOUR RESPONSIBILITIES: We need you to -

- **Ensure that you have credit available, where using a prepaid meter, to ensure there is sufficient gas/oil/electricity to carry out the safety checks.**
- **Allow our contractors into your home to carry out the safety check on any systems that we have provided.**
- **Ensure that the contractor has unobstructed access to the relevant areas in your home to carry out the checks.**
- **Arrange for any gas appliances you own (cookers, fires etc. not supplied by Habinteg) to be installed and checked annually by a qualified Gas Engineer.**
- **Ensure you have provided up-to-date contact details.**

HOLYWOOD OFFICE:
028 9042 7211
info@habinteg-ulster.co.uk

NORTH WEST OFFICE:
028 7136 0015
NWoffice@habinteg-ulster.co.uk