

Hollywood Office: **028 9042 7211**
North West Office: **028 7136 0015**



Habinteg
Housing Association (Ulster) Ltd

OIL TANK ADVICE

Never allow the oil tank to completely run dry as this can damage the boiler. It can also result in blockages to the burner, pipe-work and pump when sediment is disturbed.

Never tip the tank up to drain the contents. The practice of 'tank tipping' is extremely hazardous - problems are difficult to rectify and consequences can be dangerous. Damage to the pipe-work, burner, pump, boiler, as well as to the tank itself, is common, as are costly oil spills.

Except in emergencies, avoid using small containers to fill the tank. It is costly for you and results in an increase in sediment and contamination which can damage the system, particularly in extremely cold weather.

Where damage is caused to the heating system as a result of the above practices, a charge will be incurred by the tenant for any necessary repair work and environmental clean up.

Habinteg appreciates that the cost of oil is high so please avoid adding needlessly to your fuel expenditure. Speak to your oil supplier about available payment methods. You may also, dependent upon your age and circumstances, be eligible for Cold Weather Payments to help with their fuel bills.

For further information and advice on fuel payments contact the Winter Fuel Allowance Helpline **08459 15 15 15**

